



Employee Reliability Inventory Screening System ERI[®] Phone

ERI[®] Phone makes use of Interactive Voice Response (IVR) technology and the versatility of the Internet to provide the easiest and most time-efficient method for administering and scoring the ERI[®].

With ERI[®] Phone, you and your staff won't have to spend valuable time screening applicants who fail to meet your minimum acceptable levels of basic work behavior skills.

If you would like to administer the ERI[®] questionnaire to applicants:

- With no time spent by you and your staff
- From virtually any location
- 24 hours a day
- 7 days a week
- In both low and high volume situations

Then ERI[®] Phone may be the best scoring and reporting method for you

With ERI[®] Phone you can have an applicant's results available to you within minutes after he/she completes the ERI[®]. This means that you don't lose qualified applicants due to unnecessary processing delays.

How does ERI[®] Phone work?

- Applicants simply dial a *toll free* number and complete the ERI[®] questionnaire using the phone dial pad.
- As soon as the applicant completes the ERI[®] questionnaire, it is scored by computer.
- The results are immediately available for you to review by fax, phone, or the Internet.

Available Report Formats

- **Custom Designed Profiling** - Each applicant's results can be compared to custom designed profiles. You can determine how well an applicant's results compare with your *preferred* profile.
- **Variety of Report Formats** - ERI[®] results can be reported back to you in a variety of formats. These range from a single page graphical view of the applicant's results to a comprehensive interpretive report, that includes suggested follow-up questions to be asked in subsequent interviews with the applicant and during the reference checking process.

Why use ERI[®] Phone?

- **Cost Effective** - It significantly reduces the staff resources needed to complete the pre-screening process.
- **Time Efficient** - It enables your staff members to focus only on those candidates, that meet your pre-defined basic behavioral criteria.
- With ERI[®] Phone you can also administer *pre-screening interviews* and *application forms* over the phone. This allows for even greater efficiency and effectiveness in hiring process resource utilization.
- If applicants have questions during the administration of ERI[®] Phone, they can be immediately transferred to a Call Center staff member. In addition to making the process more "user friendly", access to the Call Center allows the applicant to get a rapid answer to any question, thus helping to increase the accuracy of the overall process.